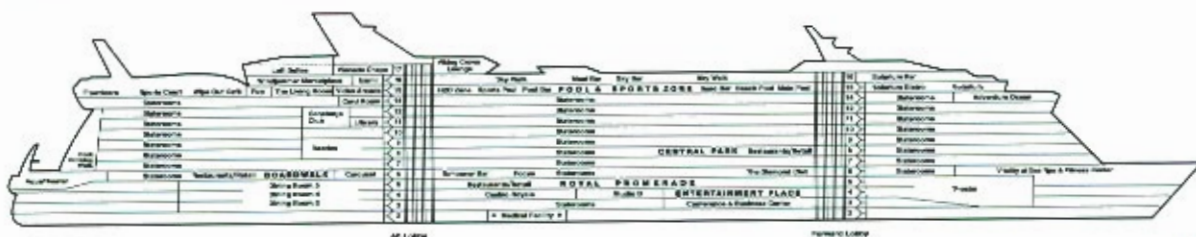


OASIS of the SEAS®

AS YOU ARRIVE



- Deck 17**
- Loft Lounge
 - Pinnacle Chapel
 - Viking Crown Lounge

- Deck 16**
- Flowerider
 - Izumi
 - Sky Bar
 - Solarium Bar
 - Windjammer Marketplace
 - Wipe Out Bar

- Deck 15**
- Challengers Arcade
 - Dunes
 - Fuel Teen Disco
 - H²O Zone
 - Pool Bar
 - Sand Bar
 - Solarium Bistro
 - Sports Court
 - Sports Pool
 - The Back Deck
 - Wipe Out Cafe

- Deck 14**
- Adventure Ocean
 - Kids Arcade
 - Seven Hearts

- Deck 11**
- Concierge Lounge
 - Library

- Deck 9**
- iCafé

- Deck 8**
- Central Park
 - Chops Grille
 - Dazzles
 - Giovanni's Table
 - Park Café
 - Parkside Gallery
 - Picture This
 - Retail
 - Rising Tide Bar
 - Trellis Bar
 - Vintages

- Deck 7**
- iCafé
 - Rock Climbing Wall

- Deck 6**
- AquaTheater
 - Boardwalk Bar
 - Boardwalk Donut Shop
 - Candy Beach
 - Carousel
 - Diamond Club
 - Photo Gallery
 - Ice Cream Parlor
 - Johnny Rockets
 - Pet at Sea
 - Schooner Bar
 - Seafood Shack
 - Smile
 - Star Pier
 - Vitality at Sea Spa
 - Fitness Center

- Deck 5**
- Boleros
 - Café Promenade
 - Champagne Bar
 - Explorations! Desk
 - Focus
 - Guest Services
 - Jogging Track
 - Mondo Coffee Bar
 - On Air
 - Opal Theater
 - Opus Dining Room
 - Port Merchant
 - Regalia
 - Rising Tide Bar
 - Solera
 - The Shop
 - Willow

- Deck 4**
- Blaze
 - Casino Royale
 - Comedy Live
 - Hall Of Odds
 - Jazz on 4
 - Opus Dining Room
 - Opal Theater
 - Studio B

- Deck 3**
- Conference Center
 - Opus Dining Room

- Deck 2**
- Medical Facility

GENERAL INFORMATION

Guest Assembly Drill

A mandatory emergency drill will be conducted prior to sailing. This will help you to familiarize yourself with the safety routine onboard and your assembly station, your assigned meeting place in case of an emergency. Listen to announcements for further instructions or watch the safety film on your stateroom television, channel 27.

Alcohol Policy

Guests twenty-one (21) years of age and older on the day of boarding are welcome to enjoy alcoholic beverages. All guests are kindly reminded not to provide alcoholic beverages to anyone under the age of 21. Guest who violate any alcohol policies, may be disembarked or not allowed to board, at their own expense, in accordance with our Guest Conduct Policy. Our Bar Staff have been instructed to ask for proof of age. Thank you for your cooperation.

Vitality at Sea

To make appointments for treatments, dial 4600. As appointments fill up quickly, we recommend making your appointments early to avoid disappointment. The *Oasis of the Seas* Vitality at Sea Spa is located on Deck 6 forward and will be open from 11:30 am onwards.

Shops Onboard

Our duty-free shops are located on the Royal Promenade on Deck 5 and on Decks 6, 8 & 15 and will remain closed whenever the ship is in port. Once we set sail and have reached international waters, the shops will open. Check the daily opening hours in your Cruise Compass.

Specialty Restaurants

An intimate dinner awaits you. Enjoy fine Italian cuisine at Giovanni's Table or the perfect steak at Chops Grille. Enjoy our 150 Central Park or our Asian cuisine at Izumi. Reservations are recommended and a dining fee applies. For reservations, dial 7000.

Wake-Up Calls

It's easy to schedule a wake up call from your stateroom. Dial 0, then a voice prompt will ask you to enter 1 for wake up calls. The voice will then ask you to enter the time using military time. For example, if you want 7:00 am, you need to enter 0700. For 6:00 pm, enter 1800.

FREQUENTLY ASKED QUESTIONS

• What is SeaPass and how do I activate it?

The *Oasis of the Seas* works on a cashless system. Think of your SeaPass card as your onboard charge card. To activate your SeaPass card, we suggest using a credit card as it allows for automatic checkout at the end of your cruise vacation while also avoiding standing in lines. Should you wish to establish a cash account, we encourage you to make a cash deposit at the Guest Services, Deck 5, to avoid having your SeaPass card deactivated should it exceed the pre-set \$500 limit.

• When will my stateroom be ready?

Our previous sailing guests have just departed this morning and we are still in the process of preparing the ship for your arrival. Staterooms will be ready for occupancy at approximately 1:00 pm. We kindly ask that you wait comfortably in one of our public lounges, explore the ship or enjoy lunch in any of our dining venues until your stateroom is prepared for you.



- **Where can I get something to eat?**

A delicious lunch buffet is available for all guests in the Solarium Bistro, Deck 15 forward, from 11:30 am until 3:30 pm. Or enjoy a wonderful lunch experience in the Park Café located in the heart of the lush greenery that is Central Park, Deck 8, from 12:30 pm until 3:30 pm. We also have the Windjammer Marketplace, Deck 16 Aft, open for your dining experience from 11:30 am until 3:30 pm for a lunch buffet. Once you have finished lunch in the Windjammer Marketplace, we kindly ask that you enjoy the other public areas in the ship until your stateroom is available. This will enable other guests to have the opportunity to enjoy lunch as well. Sorrento's Pizza is open from 11:30 am until 3:00 am. The Café Promenade is also open for light snacks 24 hours a day.

- **What time will my luggage arrive to my stateroom?**

Due to the immense amount of luggage handled during the boarding process, we will be delivering luggage up to 8:00 pm. If your luggage has not arrived by this time, please contact Guest Services, Deck 5.

- **How can I get my dinner seating changed?**

Your seating arrangements are printed on the front of your SeaPass card. Our Restaurant Operations Manager will be available for any table or seating change requests between noon and 3:30 pm today inside the Opus Dining Room, Deck 4.

- **How do I book shore excursions?**

For fast service and instant confirmation, we recommend ordering your tour tickets through RCTV on your stateroom television by pressing the 'menu' key on your remote and selecting 'Explorations!' By using RCTV, you will know immediately if the tour you want is available and the tickets will be delivered to your stateroom within 24 hours. The Explorations! Desk is in the middle of the Royal Promenade, Deck 5 and will also be open throughout the week to assist you with your ticket purchases and answer questions. Check the daily Cruise Compass for opening hours.

- **Stay Informed**

Please check regularly your ITV messaging system for important information and updates.

- **Where can I purchase the Soda Packages?**

The Soda Package allows adults and children to enjoy unlimited fountain sodas for the cruise vacation and may be purchased at selected bars throughout the ship.

- **Where can I smoke onboard?**

For the comfort and enjoyment of our guests, the *Oasis of the Seas* has been primarily designated as a non-smoking ship. However, we recognize that some of our guests smoke. Therefore, to provide an onboard environment that also satisfies smokers, we have designated smoking areas in many of our lounges and on the portside of open air decks and balconies. Central Park and Boardwalk balconies are non-smoking balconies. Royal Caribbean International kindly asks all guests to please observe the non-smoking areas and to refrain from smoking pipes or cigars in any of the public areas. Pipe and cigars smoking is only permitted on Deck 17 in the open deck. Smoking is not permitted inside any guest stateroom; however guests with balconies may smoke on their balcony. If a guest is in violation of this policy a fee of \$250 will be applied to their SeaPass.

- **What if I need medical treatment?**

The *Oasis of the Seas* Medical Facility has three fully licensed doctors and seven nurses and is located on Deck 2, Port side aft. The Medical Facility can be contacted by dialing 51 or 911 in the case of an extreme emergency. The daily opening hours are listed in the Daily Cruise Compass. Applicable charges are based upon the United States Medical Physician Fee Schedule as customarily charged for medical services rendered. We regret that we are unable to accept Medical or insurance assignments.

Photographs

Our Photographers will be taking photographs throughout your cruise vacation from boarding to formal night and much more in between, even when you leave the ship in our ports-of-call. Leave it to us, you're under no obligation to purchase, all you need is a smile. All photos will be displayed in the Photo Gallery, Deck 6.

Wi-Fi

This service allow guests to stay connected on the internet. If you already have wireless access on your laptop, proceed directly to royal caribbean online and use one of the work stations to sign up. The internet cafés are located on Decks 7, 9 & 14.

Cell Phones

Did you know you can use your cell phone onboard? You can make and receive calls or text messages at sea! While in port or arriving/departing from port you can connect through the local service providers if available.

Adventure Ocean

Our Adventure Ocean Facility will be open for viewing. Please see the Daily Kids' Compass for schedule.

Youth Evacuation Plan (YEP)

All children ages 3-11 years must wear a YEP wristband indicating their assembly station at all times. If your children are participating in an Adventure Ocean program, our highly trained Youth Staff will take them to meet you at your assembly station should an emergency take place. All children will be supervised until they are reunited with their parents or guardians. Children who do not already have their YEP wristbands may obtain them from the Youth Staff at Adventure Ocean.

Curfew

Those guests 17 years of age and under who are not accompanied by an adult must be clear of all public areas by 1:00 am each evening unless involved in an Adventure Ocean activity / Teen activity. For further guidance please refer to the Guest Conduct Policy which can be found in the Cruise Services Directory in your stateroom.

On behalf of the Captain, Hotel Director, Officers, Staff and Crew, we wish you a wonderful cruise vacation onboard the beautiful Oasis of the Seas.

BEHIND THE NAME TAGS

and other important information



THORE THOROLVSEN

Master

After many years at sea, Captain Thore Thorolvsen is well prepared to serve as the Master on *Oasis of the Seas*. Born and raised in the northern part of Norway, he went to sea in 1966 and has sailed on cargo and passenger ships all over the world. He attended the Merchant Marine Academy in Norway in 1975 to obtain his Second Mate's certificate and after six semesters he graduated and obtained his Master's license in 1980. He is married, has four beautiful daughters and enjoys his time off with his family in Sweden where he lives by the sea. He is an excellent chef and a handy man and enjoys spending time to work on his cottage located in his hometown in Norway. Since joining Royal Caribbean International in 1970 when this Company first started, Captain Thorolvsen has served onboard many Royal Caribbean International ships including the very first ship *Song of Norway* on her maiden voyage. Now to be on the newest ship, the *Oasis of the Seas*, the Captain is very proud to serve as the Captain on this incredible ship.



RICHARD SPACEY

Cruise Director

Richard Spacey comes to us from Southampton, England. He worked in Asia wrestling Panda's for a number of years. He once read a book. His guilty little secret is that "Love Actually" is one of his favorite films. He likes long walks on the beach and the poetry of the Nelson Brothers. He once ate an entire wheel of cheese. He cried when he saw "Beaches." Is rarely late. Likes a nice pair of slacks. Is famous for his Willy Wonka Parties. His position now includes the scheduling of all the entertainment and activities onboard with the help of a staff of over 200 people. However, Richard is never happier than when he is on the stage. Don't miss his favorite event to host, "The Love & Marriage Game Show" in the Opal Theater. It is his pleasure to be your host for the most amazing cruise vacation of your life and he looks forward to meeting you around the ship. (Check him out on YouTube).



PABLO TOSCANO

Loyalty & Cruise Sales Manager

Pablo is from Buenos Aires, Argentina, and comes to *Oasis of the Seas* after having sailed on many of the Royal Caribbean International ships, serving guests within the Guest Services division over the past nine years. For the last four years, he has been pleased to handle the Crown & Anchor Society loyalty and future cruise vacation programs, serving as your Loyalty & Cruise Sales Manager and Future Cruise Consultant for Royal Caribbean International, Celebrity and Azamara Cruises. Pablo enjoys the close contact with our valued guests, especially while helping them plan their next dream cruise vacation. Pablo welcomes you aboard and wishes everyone a wonderful cruise vacation onboard the beautiful *Oasis of the Seas*.



RICHARD NENTWICH

Hotel Director

Richard Nentwich, was born and raised in the beautiful city of Vienna, Austria. At the age of 14 he started his hotel career in a very famous local restaurant in Vienna. After receiving his Hotel Management degree from one of the leading hotel academies in Vienna, Richard worked in different hotels and restaurants around Austria and Europe. Restless to see the world he moved in 1987 to New York City to expand his hotel and culinary expertise. Richard joined Royal Caribbean International in April, 1989. He is looking forward meeting all of you around the *Oasis of the Seas* and wishes all of his guests a great cruise vacation.



KAMENKO MILAT-PANZA

Chief Engineer

Born in Dubrovnik, Croatia, Kamenko started sailing in 1980, as an Engine Apprentice and he graduated from the Maritime Academy in Dubrovnik in 1986. He first sailed on chemical product carriers and then joined cruise ships in 1989. His first assignment as a Chief Engineer was in 1996, with Sembawang Johnson Management and he joined Royal Caribbean International, onboard the *Grandeur of the Seas* in 1997. He also participated in projects with our Miami head office before taking out the *Navigator of the Seas* in 2002, from the shipyard in Turku, Finland. Kamenko remained on the *Navigator of the Seas* for more than three years before joining the *Monarch of the Seas* in January 2006. He is now happy to serve onboard the incredible *Oasis of the Seas* as Chief Engineer.



ERROL SALDANHA

Food & Beverage Director

Errol comes to you from Mumbai, India. A graduate of St. Xavier's College of Arts & Science, he always loved the idea of meeting and interacting with people from all over the world. He started his career working for the prestigious Oberoi Group of hotels in Mumbai after completing his degree in hotel management from Dadar Catering College in Mumbai. Satisfying his urge to travel, he joined Royal Caribbean International, moving up through the ranks as an Assistant Waiter, Bar Waiter, Sommelier, Head Sommelier, Assistant Bar Manager, Bar Manager and Food & Beverage Manager. He is now proud to be your Food & Beverage Director onboard the beautiful *Oasis of the Seas*. He trusts you will have a wonderful time exploring the various exciting food and beverage options available to you on this magnificent ship.

USEFUL INFORMATION

Alcohol-Free Zones – We ask parents to please be aware that the areas at and around the Adventure Ocean and Arcade located on Deck 15 aft are strictly alcohol-free zones. We ask that you please respect our youth activities areas.

Alcohol Policy – Guests twenty-one (21) years of age and older on the day of boarding are welcome to enjoy alcoholic beverages. All guests are kindly reminded not to provide alcoholic beverages to anyone under the age of 21. Guest who violate any alcohol policies, may be disembarked or not allowed to board, at their own expense, in accordance with our Guest Conduct Policies. Our Bar Staff have been instructed to ask for proof of age. Thank you for your cooperation.

Beverage/Liquor/Tobacco Policy – Royal Caribbean International apologizes for any inconvenience but kindly asks their guests not to bring alcoholic or non-alcoholic beverages onboard for consumption or any other use. Alcoholic beverages that are purchased in ports-of-call or from Shops Onboard will be stored by the ship and delivered to your stateroom on the last day of the sailing. Alcoholic beverages seized on boarding day will not be returned. Security may inspect containers (water bottles, soda bottles, mouthwash, luggage etc.) and will dispose of containers holding alcohol. Guests who violate any alcohol policies, (over consume, provide alcohol to people under age 21, demonstrate irresponsible behavior, or attempt to conceal alcoholic items at security and/or luggage check points or any other time), may be disembarked or not allowed to board, at their own expense, in accordance with our Guest Conduct Policy. Guests who are under the permitted drinking age will not have alcohol returned to them. Please Note: All guests must comply with TSA guidelines for transporting liquids. Important Cigarette Notice: Only one (1) carton of American-made cigarettes will be allowed into the United States. Any guest found with more than 1 carton will be fined in accordance with new Customs regulations effective January 1, 2002. Fines start at \$1,000.

Broadcast Television – Royal Caribbean International is proud to offer the following licensed satellite programming available in international waters: CNN International, CNNFN, CNN Español, ESPN International, TNT International, Cartoon Network, Boomerang and Bloomberg TV. (Domestic broadcast feeds can only be legally broadcast within 12 miles of the United States coastline.) Brief moments of satellite signal loss can be expected at any time – an inevitable consequence on a moving ship. In addition, some major sporting events may not be available due to blackout and broadcast rights restrictions. We hope you enjoy the widest variety of stateroom television entertainment available at sea.

Cruise Services Directory – Found in your stateroom is a Cruise Services Directory that contains answers to frequently asked questions, a telephone directory and a Room Service Menu.

Disruptive Behavior – Roller blades, roller shoes, roller skates, skateboards, scooters, bicycles and similar items may not be utilized onboard (except for mobility aids related to special needs, as approved by the ship's medical staff).

Entertainment Seating – Please remember: no saving of seats. We also kindly ask that all children sit with their parents.

Guest Conduct Policy – For the safety, comfort and enjoyment of all Royal Caribbean International guests, we have developed certain Guest Vacation Guidelines for both adults and children. These guidelines cover a variety of areas, including but not limited to:

- Smoking •Verbal abuse •Violent and/or unruly behavior •Excessive, offensive language
- Possession of an illegal substance •Vandalism •Solicitation

If Royal Caribbean International determines that any guest is in violation of these guidelines, we may be forced to ask the offending party to leave the ship at the next available port-of-call. Please make sure to familiarize yourself with these guidelines. A copy can be obtained at Guest Services or in the Cruise Services Directory.

Helpful Health Information – Norovirus: With seasonal viruses appearing in the United States, Europe and around the world, Royal Caribbean International, working in conjunction with the Centers for Disease Control, has instituted enhanced cleaning procedures onboard all its ships. You will likely see some of these activities during your cruise vacation. Medical experts strongly suggest travelers pay close attention to washing their hands. The experts tell us that the best way to prevent colds, flu and gastrointestinal illnesses is to simply wash your hands thoroughly with soap and hot water after bathroom breaks and again before eating anything. Your cooperation and assistance is greatly appreciated.

Medical Care – Medical Facility charges are based on 2008 UCR (Usual, Customary & Reasonable) published by PMIC (Practice Management Information Corporation). Guests who wish to be seen outside of the posted hours will be charged an additional \$30. The Medical Facility is located near the portside stairs/elevators on Deck 2 aft. Tours of the Medical Facility are not permitted.

Pool Towel Policy – Pool Towels are available for your use at the Towel Station, Deck 15. You may exchange your towel for a clean towel throughout your cruise vacation at the Towel Station. Towels then need to be returned to the Towel Station by Day 7 or your SeaPass account will be charged \$25 per towel.

Port Safety Information – We would like to advise all of our guests to take extra care on the pier side when leaving and returning to the *Oasis of the Seas*. These areas are controlled by the local Port Authorities and at times can be hazardous. Please look out for ropes, wires, moving vehicles, dumpsters, rail lines, bollards, steel grates and uneven surfaces. Please take care.

Pre-Paid Gratuities – The suggested guideline for gratuities for the Stateroom Attendant and Dining Room Staff may be charged to your SeaPass account. Please contact Guest Services before noon on Friday.

Proof of Age – Guests twenty-one (21) years of age and older are welcome to enjoy alcoholic beverages. All guests are kindly reminded not to provide alcoholic beverages to anyone under the age of 21. Guests who violate any alcohol policies may be disembarked or not allowed to board at their expense, in accordance with our Guest Conduct Policy. Picture identification required.

Radios, Tape Recorders and CD Players – Please refrain from using radios, tape recorders or CD players in public areas unless used with headphones. Also, for the enjoyment of all guests, please refrain from the use of walkie-talkies and hand-held radios during all show performances and in all dining venues.

Reserving Seats and Lounge Chairs – Please be advised that the saving of seats in our theaters and lounge chairs poolside and on open decks is strictly prohibited.

royal caribbean onlinesm – Check stocks or e-mail a friend for a nominal charge. 24 hours access. Located on Deck 7 and 9 forward.

Save The Waves – Please refrain from throwing anything overboard either in port or at sea. Please deposit trash in the proper receptacles around the ship. We are doing everything we can to protect the ecology of the oceans that support cruising and are grateful for your cooperation.

Smoking Policy – For the comfort and enjoyment of our guests, the *Oasis of the Seas* has been primarily designated as a non-smoking ship. However, we recognize that some of our guests smoke. Therefore, to provide an onboard environment that also satisfies smokers, we have designated smoking areas in many of our lounges and on the portside of open air decks and balconies. Central Park and Boardwalk balconies are non-smoking balconies. Royal Caribbean International kindly asks all guests to please observe the non-smoking areas and to refrain from smoking pipes or cigars in any of the public areas. Pipe and cigars smoking is only permitted on Deck 17 in the open deck. These requests are made to provide a comfortable shipboard environment for everyone. Smoking is not permitted inside any guest stateroom; however guests with balconies may smoke on their balcony. If a guest is in violation of this policy a fee of \$250 will be applied to their SeaPass.

Swimming Pools – Please be advised that the Solarium and Solarium Hot Tubs on Decks 15 & 16 are for adults only over the age of 16. All families and children are welcome to use the two main pools and the H₂O Zone on Deck 15. Guests under the age of 16 wishing to enjoy the Main Poolside Hot Tubs must be accompanied by a parent or guardian. In the interest of public health, children in diapers, pullups or who are not toilet trained are not permitted in the swimming pools or hot tubs at any time. We thank the parents/guardians in advance for helping us to enforce these guidelines. If a lounge chair remains unoccupied for 30 minutes or more, our Deck Patrol has been instructed to remove the towels and personal effects. This policy enables all guests to share equally in the enjoyment of the facilities.

Telephone Calls – Calls can be made directly from your stateroom. Dialing instructions are located in the Cruise Services Directory. The telephone rate is \$7.95 per minute and charges will be billed to your SeaPass card. Same rate applies using phone cards or calling 1800 numbers. Friends and family can call you from home. Give them this number: 1-888-RC4SHIP.

United States Department of Agriculture (USDA) Warning – In ports-of-call, please remember to eat and drink safely. To avoid illness, drink only bottled water, carbonated beverages, beer or wine with no ice. Eat only cooked meat, poultry and seafood and avoid any dairy products and raw fruits and vegetables. Please be advised that guests are not permitted to bring any fruits & vegetables, meats & poultry, cut flowers or soil onboard or off the ship. Any violation of this policy may result in a fine. Thank you for your cooperation.

United States Public Health (USPH) and Center for Disease Control (CDC) Regulation Information – Animal food such as beef, eggs, lamb, milk, pork, poultry or seafood that is raw or undercooked significantly increases risk of foodborne illness to vulnerable and immunodeficient guests.

Video and Tape Recording Policy – With respect to artists' rights, we kindly remind our guests that video and audio recording is not permitted during show times.

Vitality at Sea Spa and Gym Classes – Any cancellations must be made 24 hours before the appointment to avoid a 50% charge.

Wake-Up Calls – It's easy to schedule a wake up call from your stateroom. Dial *1, then a voice prompt will ask you to enter the time using military time. For example, if you want 7:00 am, you need to enter 0700. For 6:00 pm, enter 1800.

Youth Evacuation Plan (YEP) – All children ages 3–11 years must wear a YEP wristband indicating their assembly station at all times. If your children are participating in an Adventure Ocean program, our highly trained Youth Staff will take them to meet you at your assembly station. All children will be supervised until they are reunited with their parents or guardians. Children who do not already have their YEP wristbands may obtain them at Guest Services, Deck 5 or from the Youth Staff at Adventure Ocean activities.